

HOT LUNCH

FREQUENTLY ASKED QUESTIONS (FAQ'S):



1. WHAT IS THE COST OF HOT LUNCH? WHO CAN ORDER?

- Lunch \$7.50 per day. It is available to all classes, with the exception of E2.

2. HOW DO I ORDER HOT LUNCH?

- Parents will pre-order lunch online only between the 10th and 25th of the month for the following month. Simply log on to www.ilanramondayschool.com, hit the "Order Hot Lunch" link under Quick Links on the right and follow directions.

3. WHEN ARE LUNCH ORDERS DUE? WILL I GET A REMINDER?

- Ordering will open by the 10th of each month, and close on the 25th. ALL lunch orders are due by midnight on the 25th for the following month. (i.e., Order By August 25 For Hot Lunch In September, 2015). Reminders will be in the Shalom Bayit and in an email from Room Parents and the office.

4. HOW DOES MY CHILD KNOW IF HE/SHE HAS LUNCH WHEN HE/SHE GETS TO SCHOOL?

- Please try to remind your child before school. Teachers will also have a label with your child's name. Your child will be given a label to wear to the hot lunch line to indicate the child has lunch.

5. WHAT IF I FORGET TO GIVE MY CHILD LUNCH ONE DAY?

- No child will go hungry. Food will be available in an emergency. You will be contacted to send in payment of \$10 for the meal if your child is given Hot Lunch.

6. DO I RECEIVE A CREDIT WHEN MY CHILD IS OUT SICK OR ON A FIELD TRIP?

- As food is ordered one month in advance, we are unable to credit for missed meals. Field trips will be blocked out in advance. Occasionally, there will be a late scheduled field trip that was not blocked out. We apologize in advance for those few occasions.

7. WHAT IF I MISS THE ORDERING DEADLINE OF THE 25TH?

- Please send your child to school with a dairy/parve lunch until you order for the following month.

8. WHAT DO I DO IF I DO NOT REMEMBER WHAT DAYS MY CHILD EATS HOT LUNCH?

- When you order your lunch, please take a moment to print out a calendar from the lunch website. You can log in any time to see calendar of days you have ordered. You can always call the office for assistance.

9. MY CHILD DOES NOT LIKE THE FOOD I ORDERED. CAN I DROP AND GET A REFUND?

- As food is ordered in advance, we are not able to offer refunds. Encourage your child to eat something (i.e., fruit, salad). If you know your child is a finicky eater, feel free to sign up for a few days to try out some menu selections as a test.

10. HOW DO I SIGN UP TO HELP SERVE LUNCH?

- If you are interested in seeing your child during the day, please volunteer to serve hot lunch by contacting MELISSA SWINNEY at lilvoice24@aol.com